

**RITA M. BATTLES**

**EXECUTIVE PROFILE  
Summary**

Results oriented, healthcare leader with demonstrated abilities in all aspects of Healthcare management (administration, technology and finance); strong communicative and interpersonal skills and a proven track record of success within dynamic and challenging healthcare delivery systems.

**PROFESSIONAL EXPERIENCE**

**Commonwealth of Massachusetts  
Department of Mental Health  
Director of Inpatient Services, Statewide**

Provide operational and leadership direction to all DMH IP facilities, Statewide.

**BATTLES ASSOCIATES, INC., Boston, Mass.  
Health Care Consulting Practice, President**

Provide proven, innovative, performance, and value driven services to C Suite executives and their teams.

**LONG ISLAND COLLEGE HOSPITAL (LICH), Brooklyn, NY  
CEO / President**

LICH is the University Hospital for State University of New York (SUNY), Downstate and oldest teaching hospital in the US (150 years) (500+ beds, \$330 million net patient service revenue (NPSR), 3000 employees, and 22 academic programs, 75,000 ER visits).

**U MASS MEMORIAL MEDICAL CENTER (UMMMC) Worcester, Mass  
President, University Campus**

The University campus, the largest facility of the UMM Health System, serves as the System Tertiary and Quaternary referral center with control of all cross campus integrated programs and Home Health Agency.

Responsible for campus administration, management and strategic direction with NPSR of \$350 million, 450 beds, 5,800 employees, over 500,000 ambulatory visits, Level I Trauma Center (75,000 ER visits), Central Mass. EMS. .

**TENET HEALTHCARE**

Served as regional (Northeast) executive for hospital and practice acquisition, system development and integration within their for profit delivery models.

**ST. VINCENT'S HOSPITAL [aka Worcester Medical Center (WMC)] Worcester, Mass**

**Interim President / CEO**

Responsible for "new facility" with NPSR of \$220 million and 350 beds, Level II Trauma Center, multi-site skilled nursing facilities; MSO agreement with Athol Hospital.. Top 100 Solucient Hospital

**Chief Operating Officer**

COO for WMC (all campuses), managed network and affiliation relationships

**METRO WEST MEDICAL CENTER, Framingham, Mass**

**Chief Operating Officer**

Managed operations for all hospital services integrated across the three campuses as well as the day-to-day operation of the Framingham Union Campus, 450 beds, 20,000 admissions, 75,000 ER visits, NPSR of \$220 million.

**ERNST & YOUNG, LLP (E&Y), Boston, Mass  
Senior Manager, Health Care Consulting Practice**

Recognized leader in the Northeast practice of E&Y; specialized in all aspects of hospital operations, technology assessment and implementation, system development, acquisition valuation and post merger integration. National Practice Leader for Laboratory Services

**NEW ENGLAND MEDICAL CENTER, Boston, Mass**

Primary teaching hospital for the Tuft's University School of Medicine, 450 beds, 3200 employees, NPSR \$300 million.

**Administrative Director for Clinical Services**

Responsibilities: Clinical and Anatomic Pathology Ambulatory Operations, Clinical Service Operations, Surgical Operations, Satellite Affiliates/Operations, Accreditation and Compliance.

**Department of Health & Hospitals, City of Boston**

**Assistant Deputy Commission, Associate Hospital Director**

BCH was (now part of Boston Medical Center) the quaternary academic medical center serving as the primary teaching hospital for the Boston University School of Medicine, 700 beds, \$200 million appropriated budget.

Appointment was to senior management at 3 healthcare facilities of the City of Boston.

**EDUCATION**

**BA**, Suffolk University, Boston Mass. with Honors

**MS**, Boston College, Chestnut Hill, Mass. with Honors

**MBA**, Suffolk University, Boston, Mass. with Honors

Boston University, School of Public Health, selected programs

Post Graduate Research, Children's Hospital Medical Center