

**June G. Smart, Ph.D., M.B.A., CLD, CLS,**  
**Office: 386.445.4908**  
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**Profile**

Experienced consultant, manager and mentor.  
Diplomatic leader skilled in managing change, developing teams, consensus building utilizing a holistic and collaborative management approach.  
Results oriented, analytical, thorough, with a quality and cost relationship approach.

**Professional Experience**

Management Decision Systems, Inc., Holden, MA  
▪ VP Sales and Marketing  
Colaborate, Tampa, FL  
▪ Associate Consultant ▪  
Healthcare Solutions, Roche Diagnostics, Indianapolis, IN.  
▪ Senior Managing Consultant ▪  
Park City Solutions, Diagnostic Services,(aka Chi Solutions) Ann Arbor, MI  
▪ Consulting Manager ▪  
Cultural Connections, Inc., Rochester, MI.  
▪ Consulting Anthropologist ▪  
The Dark Report Publication.  
▪ Writer ▪  
Smart Consulting  
▪ Owner - Consultant ▪  
St. John Health System, Detroit, MI  
▪ Administrative Laboratory Director

**2006 – Present** Management Decision Systems, Inc., National and international laboratory consulting. Sales and Marketing of Business Intelligence Tools to the Laboratory community

**2008 - Present** Associate Consultant, Colaborate, Tampa, Florida

**2008 - 2009** Interim Administrative Director Clinical and Anatomic Pathology Laboratories, Stanford University Medical Center, and Lucille Packard Children's Hospital, Palo Alto, CA.

**1998 - Present** Consulting services to clinical laboratories, hospitals and academic medical centers for all forms of laboratory services, such as laboratory outreach programs, quality and management and general laboratory issues, market opportunity assessments, leadership and cultural assessments. Role of Project Leader held for most consulting projects.  
Consulting services to Fortune 50 multinational companies for global teaming, cross-cultural problem solving, cultural awareness training.  
Write articles relating to laboratory business for the Dark Report.

**1979 - 1999** St. John Hospital and Medical Center, St John Clinical Pathology Laboratories, Detroit, MI.  
• Administrative Director (Chief Administrative Technologist) •  
Directed, planed and coordinated administrative, fiscal and marketing aspects of a highly automated, computerized laboratory with off site laboratories and patient service centers, associated with a major teaching hospital. Directed independent laboratory outreach program from start up phase to a \$15 million operation. Leader in laboratory integration process of nine hospital laboratories within the St. John Health System.

Business responsibilities included: annual budgets, fiscal oversight, and laboratory compliance with various regulatory agencies. Oversight of third party health insurance coverage, managed care contracts, reimbursement, and CPT-4 coding.

Implemented continuous quality improvement program, laboratory compliance program and customer service training

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Organized and implemented new program for corporation in interstate and outreach business. Managed international laboratory cancer screening program for major automotive corporation. Designed, planned and opened seven specimen collection stations, three off site laboratories, and 11,000 sq. ft. laboratory for outreach business. Operations Chairperson of Joint Venture Hospital Laboratories, for the first 7 years of operation. Starting with 4 hospitals and expanding to over 40 hospitals (currently over 120)

**1967 - 1979** St. John Hospital and Medical Center, Detroit, MI  
• Section Chief - Special Chemistry Laboratory, other supervisory and medical technologist positions•

**1964 - 1967** John Radcliffe Hospital, Oxford, England  
• Medical Technologist and Student Medical Technologist •

**1962 – 1964** Birmingham University, Department of Medical Biochemistry and Pharmacology, Birmingham, England.  
• Research Assistant and Student Medical Technologist •

**Education** Ph.D. Organizational and Business Anthropology, Wayne State University, Detroit, MI., 1999. Dissertation: "Multivocalic Cross Border Innovation of Continuous Quality Improvement Develops a Community-of-Practice in a Health System."  
MBA. University of Detroit, Detroit, MI. 1986 Majors in Finance and Marketing.  
BBA. University of Detroit, Detroit, MI. 1984  
Diploma in Medical Technology (IMLS), 1966. Oxford College of Science and Technology, Oxford, England.  
Attendance at management and scientific meetings: local, national and international level.

**Certifications** Certified Laboratory Director, CLD, (NCA) 1982  
Certified Laboratory Scientist, CLS, (NCA) 1982  
H.E.W. Medical Technologist, 1976  
Registered Medical Technologist, IMLS 1966

**Professional Affiliations** Clinical Laboratory Managers Association:  
Program Chair - Michigan chapter 1989 & 1990  
Hospital Laboratory Managers Association (Michigan):  
President 1990, Education Chair 1991& 1993 - 1999  
American Anthropological Association  
Society for the Anthropology of Work  
Society for Applied Anthropology  
Society for Medical Anthropology

**Other** Assistant on several international research projects for health care, primatology, paleopathology, and archeology in developing countries. Extensive travel in Latin America, Europe, Africa and Asia.  
Team member on 5 year NIH grant application of the Michigan Alliance for Clinical and Translational Science in 2010 (2011-2015)  
Languages: Spanish - basic level, French - basic level  
Volunteer in overseas projects.

**Business** Formed Smart Consulting in 1998 to provide consulting services to organizations. Services include laboratory marketing and operations analysis, cross cultural problem solving and cultural awareness training.